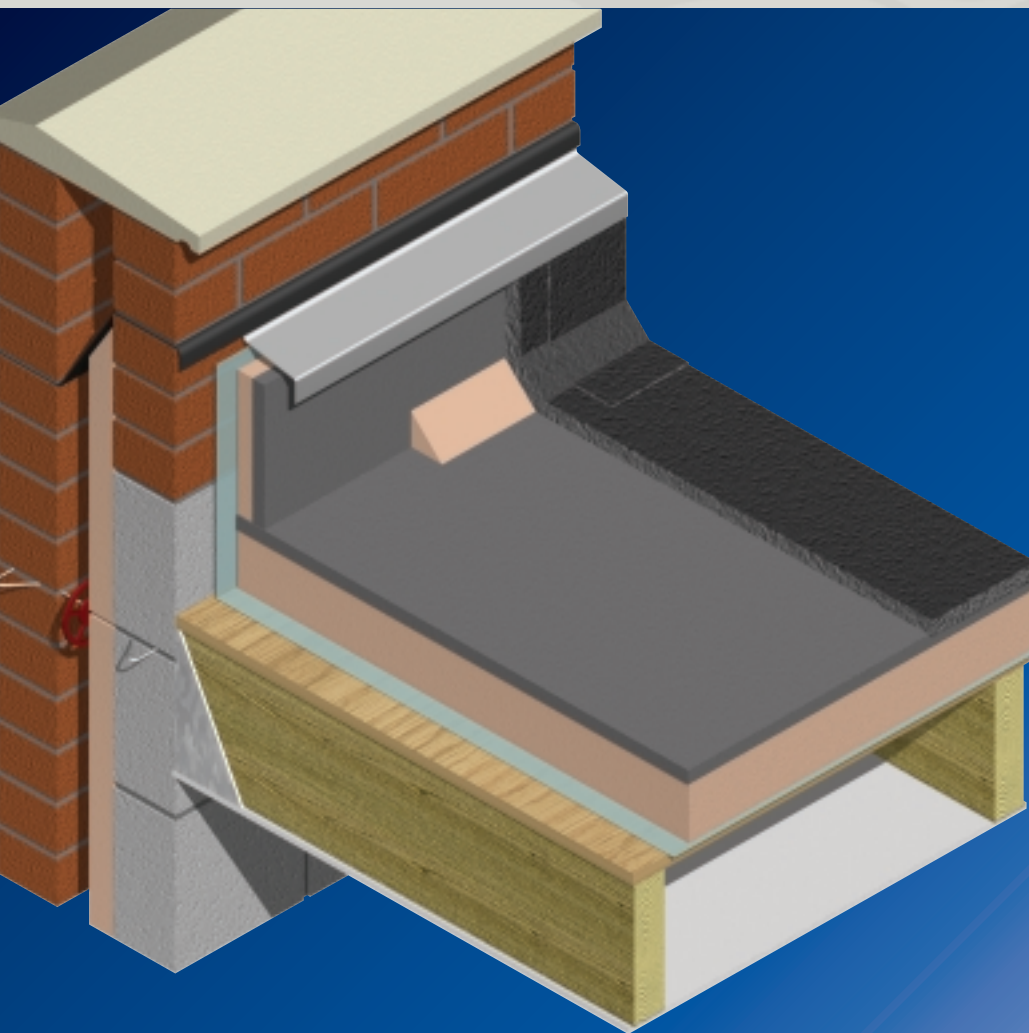


# Kooltherm® K11 Roofboard

INSULATION BENEATH FULLY BONDED TORCH APPLIED MULTI-LAYER BITUMINOUS WATERPROOFING SYSTEMS



- Premium performance rigid phenolic insulation – thermal conductivity as low as 0.021 W/m·K
- Class 0 / Low Risk fire rating
- Negligible smoke obscuration
- Compatible with torch applied waterproofing systems
- No requirement for a 3G ventilating layer
- Offers good resistance to foot traffic
- Resistant to the passage of water vapour
- Easy to handle and install
- Ideal for new build or refurbishment
- Non-deleterious material
- CFC/HCFC-free with zero Ozone Depletion Potential (ODP)



# Kooltherm® K11 Roofboard

## Typical Design Detail

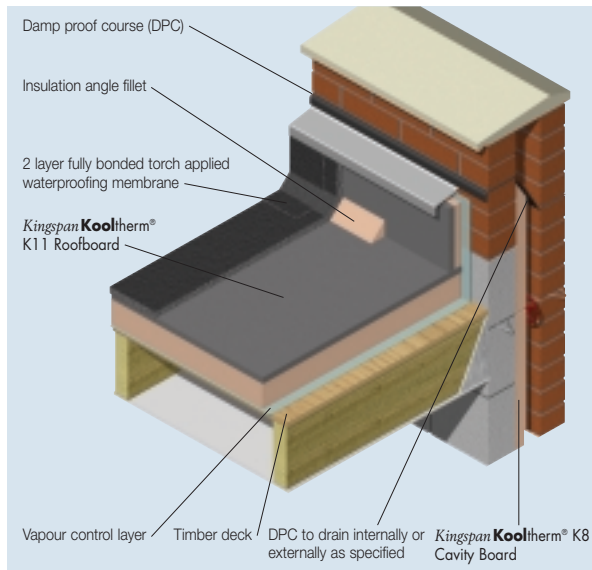


Figure 1

## Specification Clause

*Kingspan **Kooltherm**® K11 Roofboard* should be described in specifications as:-

The roof insulation shall be *Kingspan **Kooltherm**® K11 Roofboard* comprising 20 mm bitumen coated perlite facing bonded to a \_\_\_ mm thick CFC/HCFC-free rigid phenolic insulation core during manufacture by Kingspan Insulation Limited under a quality management system and shall be applied in accordance with the instructions issued by them.

Details also available in NBS Plus.

NBS users should refer to clause(s):

J41 420, J41 430

(Standard and Intermediate)

J41 10 (Minor Works)



## Design Considerations

### Sustainability

In the past, erroneously, the relative environmental sustainability of insulation materials has been compared on the basis of embodied energy and ozone depletion potential. It is now recognised that a much wider basket of embodied environmental impacts (including those caused by their embodied energy), rather than embodied energy alone, is the only credible tool of comparison. Time has also annulled ozone depletion potential as an issue as all insulation materials are now banned from using CFC and HCFC blowing agents by law.

For buildings designed to today's Building Regulations energy use standards it is now also known that the embodied environmental impacts of all of the materials and labour used to create a building are insignificant in comparison with the lifetime operational environmental impacts of that building, and so are of very limited importance. Since it is operational energy use that creates the vast majority of operational environmental impact, saving energy by specifying the lowest U-values possible is the most environmentally sustainable action to take.

However, one of the most neglected facts about environmentally sustainable buildings is that the longevity of their standards of operational energy use, and therefore the longevity of their operational environmental impacts, is critical. The performance of some insulants, such as mineral fibre, can deteriorate rapidly if exposed to water penetration, air movement or compression. This may increase operational energy use and hence compromise the environmental sustainability of the finished building to an alarming degree. Other insulation materials, such as rigid phenolic or rigid urethane, are not vulnerable to any of these problems.

In summary, designers should:

- (a) specify the lowest possible U-value regardless of insulation type;
- (b) design out the risk of their chosen insulant not performing as specified; and
- (c) if the latter is not possible, choose an insulant that is at low risk of failure e.g. a cellular plastic insulation material.

However, manufacturers should not rest on their laurels; it is a matter of social responsibility to be open and honest about the environmental impact of the manufacture of a product, and a full Life Cycle Analysis (LCA) based on a much wider basket of environmental impacts, rather than embodied energy alone, is recognised as the preferred tool to achieve this. Kingspan Insulation was the first insulation manufacturer to openly complete and publish independently certified Ecoprofiles (a type of LCA) on its product ranges. The Ecoprofile for the *Kingspan Therma*<sup>™</sup> range of rigid urethane insulation products was performed by Building Research Establishment (BRE).

The product range comfortably achieves a BRE Green Guide A rating. Kingspan Insulation is currently completing a BRE Ecoprofile of its *Kingspan Kooltherm*<sup>®</sup> K-range of rigid phenolic insulation products.



But there is far more to sustainability than whether or not a product, process or company affects the environment in a positive or a negative way. A company can, and should, demonstrate its financial viability and social responsibility, as well as ensure that its materials and methods do not add unduly to the burden placed on the planet.

Kingspan Insulation has now put the manufacture of its products at its Pembridge facility in Herefordshire through a rigorous independent appraisal of its economic, social, environmental and natural resource impacts using Arup's SPeAR<sup>®</sup> tool.

The results show a well balanced performance in terms of sustainability, and that Kingspan Insulation is already meeting legislation or best practice in most areas, even moving beyond best practice in some. Kingspan Insulation is the first and only construction material manufacturer to have taken this bold move and openly publish the results.

# Kooltherm® K11 Roofboard

## Wind Loading

Wind loadings should be assessed in accordance with BS 6399-2: 1997 (Loading for buildings. Code of practice for wind loads).

## Roof Waterproofing

*Kingspan Kooltherm® K11 Roofboard* is designed for use with 2 layer fully bonded torch applied waterproofing systems. The roof waterproofing should be applied as soon as possible after the laying of the boards. The roof waterproofing should be laid where applicable in accordance with BS 8217: 2005 (Reinforced bitumen membranes for roofing. Code of practice).

NB *Kingspan Kooltherm® K11 Roofboard* is unsuitable for use with partially bonded torch applied waterproofing systems.

## Falls

The fall on a flat roof should be smooth and steep enough to prevent the formation of rainwater pools. To ensure adequate drainage, BS 6229: 2003 (Flat roofs with continuously supported coverings. Code of practice), recommends uniform gradients of not less than 1 in 80. The fall on a flat roof constructed using *Kingspan Kooltherm® K11 Roofboard* is normally provided by the supporting structure being directed towards the rainwater outlets. However, because of building settlement, it is advisable to design in even greater falls. These can be provided by the use of a Kingspan Insulation Tapered Roofing System. Further details of the *Kingspan Thermaiper® System* and a complete design service are available from the Kingspan Insulation Tapered Roofing Department (see rear cover).

## Water Vapour Control

*Kingspan Kooltherm® K11 Roofboard* should be installed over a separate vapour control layer. For mechanically fixed applications a minimum vapour control layer should consist of a 1000 gauge / 250 micron polythene sheet with all joints lapped and then sealed with double sided self adhesive tape. Where the board is to be adhesively bonded to the vapour control layer a minimum vapour control layer should consist of coated roofing felt complying with BS 747: 2000 (Reinforced bitumen sheets for roofing. Specification) Type 3B, or any appropriate metal-cored vapour control layer. Allowance should be made for the adequate bonding of the vapour control layer to the deck so as to provide a suitable surface for *Kingspan Kooltherm® K11 Roofboard* to be laid upon and sufficient resistance to wind up-lift (see 'Wind Loading').

## Roof Loading

Depending on the chosen waterproofing system, *Kingspan Kooltherm® K11 Roofboard* is suitable for use on access roof decks subject to limited foot traffic. Where continuous or excessive loadings are liable to occur it is recommended that the roof surface be protected by promenade tiles. The roof should be adequately protected when building works are being carried out on or over the roof surface. This is best achieved by close boarding. The completed roof must not be used for the storage of heavy building components such as bricks or air conditioning equipment.

## Spanning on Metal Decks

The designer's attention is drawn to the requirement that insulation boards comply with the minimum thicknesses shown in the table below, when used over metal decks with trough openings as shown.

Trough Opening (mm)	Minimum Insulant Thickness (mm)
≤ 75	25
76–100	30
101–125	35
126–150	40
151–175	45
176–200	50

## Typical U-values

The following examples have been calculated using the Combined Method for compliance with Building Regulations / Standards revised after 2002. These examples are based on **Kingspan Kooltherm® K11 Roofboard** waterproofed with a 2 layer, fully bonded, torch applied waterproofing membrane finished with 10 mm mineral chippings. The board is fully bonded to a bitumen based vapour control layer which has itself been fully bonded to the stated type of structural roof deck. The ceiling, where applicable, is taken to be 3 mm skim coated 12.5 mm plasterboard with a cavity between it and the underside of the deck. If your construction is any different, please contact the Kingspan Insulation Technical Service Department (see rear cover).

Combined Method – U-values were calculated using the method which has been adopted to bring National standards in line with the European Standard calculation method, BS / I.S. EN ISO 6946: 1997 (Building components and building elements. Thermal resistance and thermal transmittance. Calculation method).

*NB For the purposes of these calculations the standard of workmanship has been assumed good and therefore the correction factor for air gaps has been ignored.*

*NB The figures quoted are for guidance only. A detailed U-value calculation together with condensation risk analysis should be completed for each individual project. Please contact the Kingspan Insulation Technical Service Department (see rear cover) for assistance.*

### Metal Deck with no Ceiling

<b>Kingspan Thermaroof™</b> TR27 LPC/FM Packer Board Thickness (mm)	<b>Kingspan Kooltherm®</b> K11 Roofboard Product Thickness* (mm)	U-value (W/m <sup>2</sup> ·K)
–	70	0.34
–	80	0.29
–	90	0.25
60	60	0.22
70	60	0.20
80	60	0.18
60	90	0.16
70	90	0.15
80	90	0.14
95	90	0.13

*\*Product thickness = insulant thickness + 20 mm perlite.*

*NB The packer board, where applicable, is laid directly onto the deck / vapour control layer, the Kingspan Kooltherm® K11 Roofboard is then installed as an overlay.*

*NB For details on Kingspan Thermaroof™ TR27 LPC/FM please refer to the relevant Kingspan Insulation literature.*

### Dense Concrete Deck with Suspended Plasterboard Ceiling

<b>Kingspan Thermaroof™</b> TR27 LPC/FM Packer Board Thickness (mm)	<b>Kingspan Kooltherm®</b> K11 Roofboard Product Thickness* (mm)	U-value (W/m <sup>2</sup> ·K)
–	65	0.32
–	70	0.30
–	80	0.27
–	85	0.25
–	90	0.24
50	60	0.22
60	60	0.20
75	60	0.18
50	90	0.16
60	90	0.15
75	90	0.14
85	90	0.13

*\*Product thickness = insulant thickness + 20 mm perlite.*

*NB The packer board, where applicable, is laid directly onto the deck / vapour control layer, the Kingspan Kooltherm® K11 Roofboard is then installed as an overlay.*

*NB For details on Kingspan Thermaroof™ TR27 LPC/FM please refer to the relevant Kingspan Insulation literature.*

### Timber Deck with Plasterboard Ceiling

<b>Kingspan Thermaroof™</b> TR27 LPC/FM Packer Board Thickness (mm)	<b>Kingspan Kooltherm®</b> K11 Roofboard Product Thickness* (mm)	U-value (W/m <sup>2</sup> ·K)
–	65	0.32
–	70	0.29
–	75	0.28
–	80	0.26
–	85	0.24
–	90	0.23
50	60	0.22
60	60	0.20
75	60	0.18
50	90	0.16
60	90	0.15
70	90	0.14
80	90	0.13

*\*Product thickness = insulant thickness + 20 mm perlite.*

*NB The packer board, where applicable, is laid directly onto the deck / vapour control layer, the Kingspan Kooltherm® K11 Roofboard is then installed as an overlay.*

*NB For details on Kingspan Thermaroof™ TR27 LPC/FM please refer to the relevant Kingspan Insulation literature.*

# Kooltherm® K11 Roofboard

## Sitework

### Vapour Control Layer

Metal decks and concrete decks should be primed in accordance with the appropriate manufacturer's instructions prior to the application of the hot bitumen or suitable alternative proprietary adhesive system.

The specified vapour control layer should be continued 250 mm past the insulation abutting the parapet and then sealed.

### Fixing over Metal Decks

*Kingspan Kooltherm® K11 Roofboard* is generally secured to metal decks using mechanical fixings and washers (see Figure 2).

Alternatively the boards can be bonded, either by laying into hot bitumen (max. temperature 240°C) mopped or poured over the vapour control layer, or by the use of suitable proprietary adhesive systems. Decks should be primed in accordance with the specified adhesive manufacturer's instructions. The boards should be laid break-bonded, either with the long edges at right angles to the edge of the roof or diagonally across the roof. All joints should be lightly butted.

### Fixing over Concrete Decks

*Kingspan Kooltherm® K11 Roofboard* can be secured using mechanical fixings and washers (see Figure 2), or adhered using hot bitumen or proprietary adhesive systems, as preferred. Regardless of the method employed concrete decks should be clean, dry, without large projections, steps or gaps and should be graded to allow the correct falls to all rainwater outlets.

Alternatively the boards can be bonded, the concrete / screeded deck must be primed in accordance with the specified adhesive manufacturer's instructions. The vapour control layer should be fully bonded to the deck, and, similarly, the *Kingspan Kooltherm® K11 Roofboard* to the vapour control layer, either with the use of hot bitumen or with a proprietary adhesive system. Advice should be sought from the manufacturer of the specified adhesive system regarding the correct procedures for application rates and temperatures.

### Fixing over Plywood Decks

*Kingspan Kooltherm® K11 Roofboard* is generally secured to plywood decks using mechanical fixings and washers (see Figure 2).

Alternatively the boards can be bonded, either by fully bedding into hot bitumen (max. temperature 240°C) mopped or poured over the vapour control layer, or by the use of a suitable proprietary adhesive system. The vapour control layer should be nailed (or bonded) to the deck with laps at the sides and then end-sealed by use of the appropriate adhesive. The boards should be laid break-bonded, with the boards laid at right angles to the edge of the roof or diagonally across it. All joints should be lightly butted.

### Fixing over Tongue and Groove Decks

Generally, *Kingspan Kooltherm® K11 Roofboard* is secured using mechanical fixings and washers (see Figure 2).

Alternatively the boards can be bonded using either hot bitumen or proprietary adhesive systems. For bonded applications the vapour control layer should be nailed (the nail heads will become sealed with either the hot bitumen or proprietary adhesive). The *Kingspan Kooltherm® K11 Roofboard* is then applied as described within 'Fixing over Plywood Decks'.

### Fixing over Woodwool Decks

Boards are generally secured using mechanical fixings and washers (see Figure 2).

Alternatively the boards can be bonded, either by fully bedding in hot bitumen or with the use of proprietary adhesive systems. Advice should be sought from the manufacturer of the adhesive system regarding correct application rates and temperatures. Preferably, boards should be laid diagonally across the roof, although laying the boards with long edges at right angles to the slabs is permissible. Board joints should not coincide with those of the slabs. The boards should be laid break-bonded with all joints lightly butted.

### Fixing Two Layer Systems

In situations where two layers of insulation are required, both layers of insulation should be installed in the same manner, which varies according to the deck type (as detailed in the preceding five sections). In all cases, the two layers should be horizontally offset relative to each other so that no two board joints in the two layers coincide with each other.

For mechanically fixed specifications, the base layer should be fixed with minimum 1 No. fixings in the centre of each board before fixing the top layer as detailed in the following section.

### Pitched or Sloping Roofs

Any provision for mechanical fixing of the waterproofing layer or layers, to prevent slippage of the cap sheet, should be made prior to the application of *Kingspan Kooltherm*<sup>®</sup> K11 Roofboard.

### Mechanical Fixings

The number of mechanical fixings required to fix *Kingspan Kooltherm*<sup>®</sup> K11 Roofboard will vary with the geographical location of the building, the topographical data, and the height and width of the roof concerned.

Each fixing should incorporate a square or circular plate washer (50 mm x 50 mm or 50 mm diameter).

A minimum 5 No. fixings should be placed within the individual board area and be sited > 50 mm and < 150 mm from the edges and corners of the board giving a minimum fixing rate of 4.16 fixings per square metre: (1.2 x 1.0 m boards).

The requirement for additional fixings should be assessed in accordance with BS 6399-2: 1997 (see Figure 2).

### Perimeter Mechanical Fixings

Where perimeter mechanical fixings are specified, the minimum number and distribution should be as stated for full mechanical fixing. The extent of the perimeter mechanical fixing will depend on the design and location of the roof concerned. The fixings should cover a distance of not less than two metres from the edge of the roof. The area to be mechanically fixed should extend around the complete perimeter of the roof.

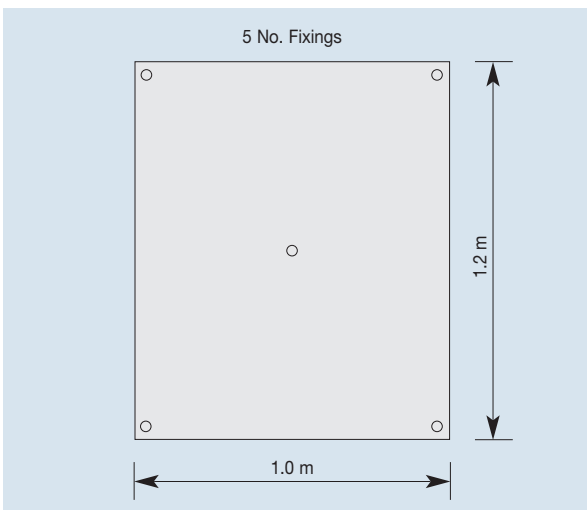


Figure 2 Typical Mechanical Fixing Pattern

### Daily Working Practice

At the completion of each day's work, or whenever work is interrupted for extended periods of time, a night joint must be made in order to prevent water penetration of the roof construction.

### Cutting

Cutting should be carried out by using a fine toothed saw, in order to fit roof openings and fixtures. Do not attempt to snap the board. Ensure accurate trimming to achieve close butting joints and continuity of insulation.

### Availability

*Kingspan Kooltherm*<sup>®</sup> K11 Roofboard is available through specialist insulation distributors and selected roofing merchants throughout the UK, Ireland and Europe.

### Packaging

The boards are supplied palletised in labelled packs, shrinkwrapped in polythene.

### Storage

The packaging of *Kingspan Kooltherm*<sup>®</sup> K11 Roofboard should not be considered adequate for long term outdoor protection. Ideally, boards should be stored inside a building. If, however, outdoor storage cannot be avoided then the boards should be stacked clear of the ground and covered with a polythene sheet or weatherproof tarpaulin. Boards that have been allowed to get wet should not be used.

### Health and Safety

Kingspan Insulation products are chemically inert and safe to use. A leaflet on this topic which satisfies the requirements set out in the Control of Substances Hazardous to Health Regulations, 1988 (COSHH) is available from the Kingspan Insulation Marketing Department (see rear cover).

*Warning – do not stand on or otherwise support your weight on this board unless it is fully supported by a load bearing surface.*

# Kooltherm® K11 Roofboard

## Product Description

### The Upper Facing

The top facing of *Kingspan Kooltherm® K11 Roofboard* is a bonded bitumen coated perlite board manufactured from expanded, milled volcanic perlite rock particles formed into a board and treated during manufacture with a bitumen emulsion.

### The Core

The core of *Kingspan Kooltherm® K11 Roofboard* is a premium performance CFC/HCFC-free rigid phenolic insulant of typical density 35 kg/m<sup>3</sup>.

### The Lower Facing

The lower facing of *Kingspan Kooltherm® K11 Roofboard* is a tissue based facing bonded to the insulation core during manufacture.

### CFC/HCFC-free

*Kingspan Kooltherm® K11 Roofboard* is manufactured without the use of CFCs/HCFCs and has zero Ozone Depletion Potential (ODP).



## Product Data

### Standard Dimensions

*Kingspan Kooltherm® K11 Roofboard* is available in the following standard size:

Nominal Dimension		Availability
Length	(m)	1.2
Width	(m)	1.0
Perlite Thickness	(mm)	20
Insulant Thickness	(mm)	Refer to local distributor or Kingspan Insulation price list for current stock and non-stock sizes.

### Compressive Strength

Typically exceeds 150 kPa at 10% compression and 125 kPa at 5% when tested to BS EN 826: 1996 (Thermal insulating products for building applications. Determination of compression behaviour).

### Water Vapour Resistance

The boards achieve a resistance greater than 15 MN-s/g, when tested in accordance with BS EN 12086: 1997 (Thermal insulating products for building applications. Determination of water vapour transmission properties). *Kingspan Kooltherm® K11 Roofboard* should be installed over a separate vapour control layer (see 'Water Vapour Control').

### Durability

If correctly applied, *Kingspan Kooltherm® K11 Roofboard* has an indefinite life. Its durability depends on the supporting structure and the conditions of its use.

### Resistance to Solvents, Fungi & Rodents

The insulation core is resistant to short-term contact with petrol and with most dilute acids, alkalis and mineral oils. However, it is recommended that any spills be cleaned off fully before the boards are installed. Ensure that safe methods of cleaning are used, as recommended by the suppliers of the spilt liquid. The insulation core is not resistant to some solvent-based adhesive systems, particularly those containing methyl ethyl ketone. Adhesives containing such solvents should not be used in association with this product. Damaged boards or boards that have been in contact with harsh solvents or acids should not be used.

The insulation core and facings used in the manufacture of *Kingspan Kooltherm® K11 Roofboard* resist attack by mould and microbial growth, and do not provide any food value to vermin.



## Fire Performance

*Kingspan Kooltherm*<sup>®</sup> K11 Roofboard will achieve the results given below, which enable it to be classified by the Building Regulations as being Class 0 and as Low Risk by the Technical Standards in Scotland.

Test	Result
BS 476-6: 1989 (Fire tests on building materials and structures. Method of test for fire propagation for products)	Fire propagation index of performance (I) not exceeding 12 and sub index (i <sub>1</sub> ) not exceeding 6 (for rigid phenolic insulation core)
BS 476-7: 1997 (Fire tests on building materials and structures. Method of test to determine the classification of the surface spread of flame of products)	Class 1 rating
BS 5111-1: 1974 (Smoke Obscuration)	< 5%

Flat roofs insulated with *Kingspan Kooltherm*<sup>®</sup> K11 Roofboard, when subjected to British Standard fire tests, achieve the following typical results, when waterproofed with a 2 layer, torch applied waterproofing membrane, finished with 10 mm mineral chippings. For specifications without the chippings please consult the manufacturer of the mineral surfaced cap sheet for their fire classification details.

Test	Result
BS 476-3: 1958 (External fire exposure roof test)	FAA rating

Further details on the fire performance of Kingspan Insulation products may be obtained from the Kingspan Insulation Technical Service Department (see rear cover).

# Kooltherm® K11 Roofboard

## Thermal Properties

The  $\lambda$ -values and R-values quoted are in accordance with the principles in the Harmonised European Standard BS EN 13166: 2001 (Thermal insulation products for buildings – Factory made products of phenolic foam (PF) – Specification) using so called 90 / 90 principles. Comparison with alternative products may not be appropriate unless the same procedures have been followed.

### Thermal Conductivity

The thermal conductivity ( $\lambda$ -value) of the perlite component of *Kingspan Kooltherm® K11 Roofboard* is 0.050 W/m·K.

The thermal conductivity of the insulation core of *Kingspan Kooltherm® K11 Roofboard* is 0.023 W/m·K (insulant thickness 25–44 mm) and 0.021 W/m·K (insulant thickness  $\geq$  45 mm).

### Thermal Resistance

Thermal resistance (R-value) varies with the thickness of each component. It is calculated by dividing the thickness of each component (expressed in metres) by its thermal conductivity and adding the resultant figures together.

Product Thickness* (mm)	Thermal Resistance (m <sup>2</sup> ·K/W)
60	2.10
65	2.50
70	2.75
75	3.00
80	3.25
85	3.45
90	3.70

\*Product thickness = insulant thickness + 20 mm perlite board.

Refer to local distributor or Kingspan Insulation price list for current stock and non-stock sizes.

For thickness above 90 mm a double layer of insulation is required.

## Kingspan Insulation

Kingspan Insulation offers an extensive range of premium and high performance insulation products, breathable membranes and pre-insulated systems for the construction industry. Following an extensive investment programme, Kingspan Insulation is continuing to lead the insulation industry by manufacturing its insulation products with zero Ozone Depletion Potential (ODP) and quoting thermal performance data in accordance with the new harmonised European Standards.

Kingspan Insulation Limited specialises in the solution of insulation problems. The Kingspan Insulation range of insulation products meet the exacting requirements of the construction industry and are produced to the highest standards, including BS EN ISO 9001: 2000 / I.S. EN ISO 9001: 2000. Each product has been designed to fulfil a specific need and has been manufactured to precise standards and tolerances.

### Insulation for:

- Pitched Roofs
- Flat Roofs
- Cavity Walls
- Timber and Steel Framing
- Externally Insulated Cladding Systems
- Floors
- Soffits

### Solutions:

- Insulated Dry-Lining
- Tapered Roofing Systems
- Kingspan **KoolDuct**® Pre-Insulated Ducting
- Kingspan **nilvent**® Breathable Membranes

## The Kingspan Insulation Product Range

### The Kingspan **Kooltherm**® **K-range**

- With a thermal conductivity of 0.021–0.024 W/m·K CFC/HCFC-free rigid phenolic insulation is the most thermally efficient insulation product commonly available.
- Utilises the thinnest possible insulation board to achieve required U-values.
- Fire performance can be equivalent to mineral fibre.
- Achieves a Class 0 fire rating to the Building Regulations and Low Risk rating for the Technical Standards in Scotland.
- Achieves the best possible rating of < 5% smoke obscuration when tested to BS 5111: Part 1: 1974.
- CFC/HCFC-free with zero Ozone Depletion Potential (ODP).

### The Kingspan **Therma**™ **Range**

- With a thermal conductivity of 0.023–0.028 W/m·K CFC/HCFC-free rigid urethane insulation is one of the most thermally efficient insulation products commonly available.
- Easily achieves required U-values with minimum board thickness.
- Achieves the required fire performance for the intended application.
- CFC/HCFC-free with zero Ozone Depletion Potential (ODP).

### The Kingspan **Styrozone**® & **Purlcrete**® **Ranges**

- Rigid extruded polystyrene insulation (XPS) has the highest compressive strength of any commonly available insulant.
- Ideal for specialist applications such as inverted roofing and heavy-duty flooring.
- Easily achieves required U-values with minimum board thickness.
- Achieves the required fire performance for the intended application.
- CFC/HCFC-free with zero Ozone Depletion Potential (ODP).

### All Products

- Their closed cell structure resists both moisture and water vapour ingress – problems which can be associated with open cell materials such as mineral fibre and which can result in reduced thermal performance.
- Unaffected by air movement – problems that can be experienced with mineral fibre and which can reduce thermal performance.
- Safe and easy to install – non-fibrous.
- Provide reliable long term thermal performance over the lifetime of the building.

# Contact Details

## Customer Service

For quotations, order placement and details of despatches please contact the Kingspan Insulation Customer Service Department on the numbers below:

UK – Tel: +44 (0) 870 850 8555  
– Fax: +44 (0) 870 850 8666  
– email: [commercial.uk@insulation.kingspan.com](mailto:commercial.uk@insulation.kingspan.com)

Ireland – Tel: +353 (0) 42 97 54200  
– Fax: +353 (0) 42 97 54299  
– email: [commercial.ie@insulation.kingspan.com](mailto:commercial.ie@insulation.kingspan.com)

## Literature & Samples

Kingspan Insulation produces a comprehensive range of technical literature for specifiers, contractors, stockists and end users. The literature contains clear 'user friendly' advice on typical design; design considerations; thermal properties; sitework and product data.

Available as a complete Design Manual or as individual product brochures, Kingspan Insulation technical literature is an essential specification tool. For copies please contact the Kingspan Insulation Marketing Department on the numbers below:

UK – Tel: +44 (0) 870 733 8333  
– Fax: +44 (0) 1544 387 299  
– email: [literature.uk@insulation.kingspan.com](mailto:literature.uk@insulation.kingspan.com)

Ireland – Tel: +353 (0) 42 97 54298  
– Fax: +353 (0) 42 97 54299  
– email: [literature.ie@insulation.kingspan.com](mailto:literature.ie@insulation.kingspan.com)

## Tapered Roofing

For technical guidance, quotations, order placement and details of despatches please contact the Kingspan Insulation Tapered Roofing Department on the numbers below:

UK – Tel: +44 (0) 870 761 7770  
– Fax: +44 (0) 1544 387 289  
– email: [tapered.uk@insulation.kingspan.com](mailto:tapered.uk@insulation.kingspan.com)

Ireland – Tel: +353 (0) 42 97 54297  
– Fax: +353 (0) 42 97 54296  
– email: [tapered.ie@insulation.kingspan.com](mailto:tapered.ie@insulation.kingspan.com)

## Technical Advice / Design

Kingspan Insulation supports all of its products with a comprehensive Technical Advisory Service for specifiers, stockists and contractors.

This includes a computer-aided service designed to give fast, accurate technical advice. Simply phone the Kingspan Insulation Technical Service Department with your project specification. Calculations can be carried out to provide U-values, condensation / dew point risk, required insulation thicknesses etc... Thereafter any number of permutations can be provided to help you achieve your desired targets.

The Kingspan Insulation Technical Service Department can also give general application advice and advice on design detailing and fixing etc... Site surveys are also undertaken as appropriate.

Please contact the Kingspan Insulation Technical Service Department on the numbers below:

UK – Tel: +44 (0) 870 850 8333  
– Fax: +44 (0) 1544 387 278  
– email: [techline.uk@insulation.kingspan.com](mailto:techline.uk@insulation.kingspan.com)

Ireland – Tel: +353 (0) 42 97 54297  
– Fax: +353 (0) 42 97 54296  
– email: [techline.ie@insulation.kingspan.com](mailto:techline.ie@insulation.kingspan.com)

## General Enquiries

For all other enquiries contact Kingspan Insulation on the numbers below:

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